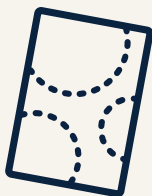
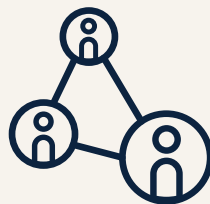


2022 Annual Report

cincinnati
public
library
Hamilton County



From the Library Director

The Cincinnati and Hamilton County Public Library is dedicated to continuing the legacy of service to our community. In 2022, we continued our Building the Next Generation Library initiative by renovating and expanding the Walnut Hills Branch, which doubled in size to 20,000 square feet, is fully accessible, and was honored by the Cincinnati Preservation Association for excellence in Institutional Rehabilitation. We were also excited to re-open the updated Green Township Branch Library in December, which has new paint, carpet, furniture and more.

We deeply value our community partners, who helped us connect our community members to the services and support they need through efforts such as distributing over 100,000 COVID test kits and offering vaccine clinics in partnership with the Ohio Department of Health and giving out nearly 300,000 meals and snacks to youth in partnership with UMC Food Ministry and the Library Foundation. We also partnered with the Cincinnati Museum Center to address the digital divide. The Library provided free laptops and hotspots via a long-term borrowing program to residents in low-income communities, which received the 2022 Special Districts Top 10 Technology Innovation Award.

We are truly stronger together and I'm grateful for the ongoing support from our community. In 2022, the Library Foundation received funds from more than 1,500 donors to support essential programs such as summer learning and homework help. I want to thank our dedicated staff, customers, volunteers, and donors who support us so we can continue to connect with local partners to increase our impact in the community.



A handwritten signature in cursive script that reads "Paula Brehm-Heeger".

Paula Brehm-Heeger

Eva Jane Romaine Coombe Library Director

A Place for Minds of All Kinds

Throughout this report, look for icons highlighting the stories and figures that illustrate the ways the Library connects with the community.

From the Board President

It's been an honor to serve as board president in 2022, which was an exciting year of transformation for the Library. We have heard from our community members that they value our welcoming spaces, but they also tell us that our staff members are the reason why they love coming to the Library. This year, we continued our investment in staff through efforts like implementing the recommendations from our 2021 compensation review, investing in continuing education and professional development for staff so they are prepared to meet the changing needs of our community, and forging ahead with an ongoing diversity, equity and inclusion initiative. I am proud of our staff who received recognition in 2022 from the Ohio Library Council – Reading Branch Library Customer Specialist Laura Rosero received the 2022 Service Excellence Award, and West End Branch Manager Keloni Parks and Genealogy and Local History Reference Coordinator Kent Mulcahy received the 2022 Library Innovation Award for their West End Stories podcast.

We know the importance of investing in our staff so they can provide excellent service to everyone in Cincinnati and Hamilton County, and I look forward to continuing our commitment to serving our community in 2023!



A handwritten signature in cursive script that reads "Karen R. Clemons-Lewis".

Karen R. Clemons-Lewis, President
Cincinnati & Hamilton County Public Library
Board of Trustees

Connecting People to Resources

LAUNCHING A CUTTING-EDGE START-UP

This mother-son duo grew their app from the ground up in the hopes of revolutionizing an outdated healthcare system. Using the Library's collection of **small business research databases** to construct business plans, **free printing** to create early mock-ups, and the help of **CHPL's Grant Resource Librarian**, Ashley and Aaron successfully obtained seed funding. The app has since gained national attention from more funders, hospitals, and a prestigious program at Massachusetts Institute of Technology!

"The Library was key in researching ways to self-fund and find accelerators, which brought our application to life."

- ASHLEY AND AARON B.,
CHPL customers

Read Ashley and
Aaron's story:
CHPL.org/annual-report



105,453

Documents faxed and scanned for free



1,343

Attendees at 40 grants research classes



512,924

PC sessions at branch libraries



1,508,019

WiFi sessions at branch libraries

Informing and Empowering Citizens



120

Research databases and online resources



13

CHPL branch libraries served as polling places



328

Voter registrations completed at the Library



5

Languages on CHPL.org's New Americans section
(Arabic, Chinese, French, Nepali, and Spanish)

GAINING U.S. CITIZENSHIP

Struggling to find **accurate and trusted information** during the daunting citizenship process, Janne joined CHPL's free **Preparing for the U.S. Citizenship Exam series**. The **10-class online course conducted by Library staff** guided him through the requirements. Janne is now an American citizen, passing the exam with flying colors.

"I gained a deeper perspective, preparing me for what I needed to know throughout the citizenship process."

- JANNE R., CHPL customer

Read Janne's story:
CHPL.org/annual-report



Driving Workforce Development



1,670

JobNow website sessions for career resources and live interviews



30+

Employers at CHPL job fairs, in partnership with OhioMeansJobs and The Workforce Council of Southwest Ohio



151,670

Views of LinkedIn Learning videos



267

Attendees at 52 Career 101 classes, hosted by library staff

LAUNCHING A NEW CAREER

Determined to start her new career, Diane turned to the Library's **Job Seekers webpage** with **LinkedIn Learning training videos** for the latest in-demand skills. She added **free resume coaching** from Library staff and quickly landed her dream job.

"I had been out of the corporate world for a long time. I knew it would be a challenge to go back."

- DIANE S., CHPL customer

Read Diane's story:
[CHPL.org/annual-report](https://chpl.org/annual-report)

Fostering Learners

A DECADE OF DISCOVERY

As a frequent visitor to the Adult Learning Center over the past 10 years, Ernest built his confidence in reading and writing. **Library staff guided him one-on-one** through software like **ABC Mouse** and **Learning Upgrade**, helping him improve his skills and discover everything the digital world has to offer.

Read Ernest's story:
[CHPL.org/annual-report](https://chpl.org/annual-report)

"I love keeping my mind occupied — and they'll teach you everything!"

- ERNEST A., CHPL customer



4,302

In-person sessions at CHPL's Adult Learning Center



142,336

Children & caregivers at 5,413 library storytimes



6,495

Virtual classes held by the Adult Learning Center



4,566,292

Research databases and other digital resources accessed

Bringing the Library to You

ENCOURAGING EARLY LITERACY IN THE CLASSROOM

Laura's first grade classroom erupts in celebration the moment the CHPL Outreach Services van arrives at Harrison Elementary School in Delhi Township. The students know that their **free monthly delivery of up to 200 materials** has arrived. Laura works with Outreach Services staff to hand-pick up-to-date **books at her students' reading levels**, including seasonal themes, multiple copies for classroom sets, and specific titles tailored to her lesson plans. CHPL Teacher Collections help Laura create exciting **learning opportunities** for her classroom.

“Signing up for the Delivered Teacher Collection service is one of the best things we’ve done all year. My students just love having all these books.”

- LAURA G., CHPL customer

Read Laura's story:
CHPL.org/annual-report



Ways You Connected with Us

17,035,087

Items borrowed

4,381,939

Digital checkouts

(eBook, eAudiobook, streaming music, and other digital items)

419,597

Active cardholders

22,122,573

Pageviews to CHPL.org and our online catalog (excluding reservations and online databases)

3,138,670

Customer visits

(In-person, drive-thru, curbside, and holds lockers)

131,926

Registered users on CHPL.org and our mobile app



155,144

Books and other library materials delivered by CHPL's Outreach Services to daycares, schools and senior living facilities



13,863

Delivery stops to educators, seniors, and home-bound customers



405

Outreach Services programs presented to 6,458 people at daycares, schools, senior living facilities, and local events



299,994

Meals and snacks distributed to kids and teens



125,220

Phone, emails, and chat sessions with our Ask a Librarian service

Awards



Southwest Ohio Region Workforce Investment Board Super Partner Award

Recognized for significant impact in the area's public workforce system through developing effective career initiatives, enhancing area workforce experience and implementing workplace innovation.



Excellence in Financial Reporting

The Auditor of State Award with Distinction was again awarded to the Library for carefully tracking the Library's use of taxpayer funds and providing transparency to taxpayers.



Cincinnati Preservation Association Excellence in Institutional Rehabilitation Award



Greater Cincinnati Chinese Cultural Exchange Association Community Leadership Award



Ohio Library Council Library Innovation Award



Ohio Library Council Service Excellence Award



Special Districts Top 10 Technology Innovation Award



Financials

General Fund

2022 REVENUE

Restricted Grants	
Public Library Fund, State of Ohio	50,468,971
Tax Levy	39,973,957
Customer Fines & Fees	239,476
Earnings on Investments	801,616
Contributions	173,776
Miscellaneous Revenue	410,940
	\$92,068,739

2022 DISBURSEMENTS

Salaries	31,379,846
Benefits	8,686,999
Supplies	1,965,736
Purchased Services	10,336,512
Library Materials and Information	9,891,864
Capital Improvements	408,386
Other Objects	558,019
Transfers Out	22,000,000
	\$85,227,364



All Funds

2022 REVENUE

Restricted Grants	153,402
Public Library Fund, State of Ohio	50,468,971
Tax Levy	39,973,957
Customer Fines & Fees	239,476
Earnings on Investments	1,054,868
Contributions	1,689,473
Miscellaneous Revenue	410,940
	\$93,991,091

2022 DISBURSEMENTS

Salaries	31,399,326
Benefits	8,735,390
Supplies	2,864,844
Purchased Services	14,043,783
Library Materials and Information	9,969,378
Capital Improvements	19,552,256
Other Objects	558,019
	\$87,122,998

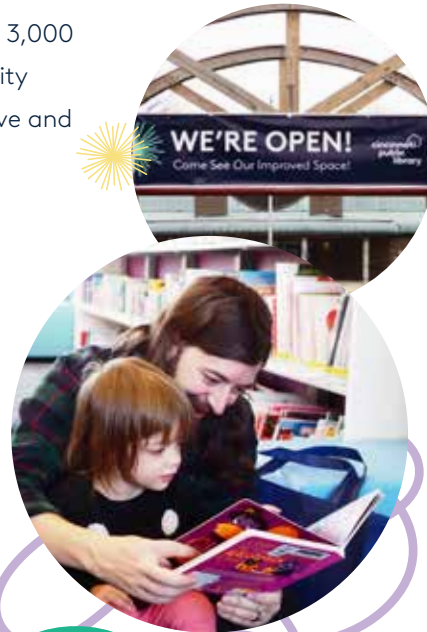
Welcoming Spaces

NEXT-GENERATION LIBRARIES

Our Facility Master Plan outlines improvements to our 41 library locations with input from more than 3,000 community members. In year four of our Facility Master Plan, we continued investing in inclusive and accessible libraries.

The **Walnut Hills Branch Library** renovated and nearly doubled interior space to 2,000 sqft. while keeping its historic character. The branch is now fully accessible and includes community-requested meeting rooms, quiet areas, new technology, and more parking.

The **Green Township Branch Library's** updated interior has welcoming, friendly spaces for children, teens, and adults.



“Back and better than ever.”

- CHPL customer at Walnut Hills Branch reopening

In Design/Planning



Avondale
Maintenance



Delhi Township
New Branch



Symmes Township
Renovation and Expansion

Completed County-Wide Improvements



Price Hill
Renovation and Expansion



Deer Park
New Branch



Walnut Hills
Renovation and Expansion



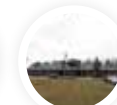
Anderson Township
Update



College Hill
Update



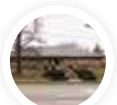
Elmwood Place
Update



Green Township
Update



Groesbeck
Update



Madeira
Update



Mariemont Patio
Update

Under Construction



Downtown Main Library South Building & Plaza
Renovation
Spring 2024



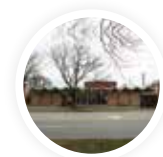
Madisonville
New Branch
Early 2023



Pleasant Ridge
Maintenance
Spring 2023



Corryville
Update
Summer 2023



West End
Renovation
Summer 2023



Price Hill Parklet
New Feature
Summer 2023



Hyde Park
Renovation
Summer 2023



Forest Park
New Branch
Spring 2024

Inspiring Curiosity for Summer Learning



34,263
Total **Activity Booklets**



23,105
New Books Distributed
(At library and partner locations)



17,079
Early Childhood



1,275
Early Childhood en español



12,065
Elementary



3,844
Teen



41,597
Attendees at summer programs



Our Sponsors:

Friends of the Public Library, The Library Foundation, Marge and Charles J. Schott Foundation, H.B., E.W. and F.R. Luther Charitable Foundation (Fifth Third Bank, Narley L. Haley, Co-Trustees), Ed & Joann Hubert Family Foundation, Duke Energy Foundation, Wohlgemuth Herschede Foundation

In-Kind Support From:

Busken Bakery, Cincinnati Museum Center, Cincinnati Reds, Cincinnati Zoo, Coney Island, FC Cincinnati, Frisch's, Gold Star, Kings Island, United Dairy Farmers, YMCA of Greater Cincinnati

Foundation, Friends, and ATLA

The Library relies on both public and private support to serve our community. Private support comes to CHPL through the following dedicated organizations.



Enabled more than 8,800 in-person homework help sessions at select library locations with funding from the Charles H. Dater Foundation and The Library Foundation.

Funded the 2022 Mary S. Stern Lecture with Walter Isaacson.

Underwrote the Library's participation in BLINK, with a unique installation of art.

Through the creation of a new Scot Ludeke endowed fund, supported the purchase of new children's library materials for families to enjoy.

Supported the creation of the new David N. and Ann Early Patio at the Mariemont Branch Library, through the generosity of the David N. and Ann Early Foundation.



The Friends of the Public Library

Supported the Library through more than \$200,000 in sales of donated books, DVDs, music, and other materials at the Friends Warehouse shop in Hartwell.

Processed a weekly average of 11,000 donated books for sales at the Friends Warehouse.



Anderson Township Library Association

After successful sales in June and November, presented a check for \$35,000 to support programs at the Anderson Township and Mt. Washington branch libraries.

Thank you!

The Library is deeply grateful for the generosity of our community. The following gifts were received between Jan. 1 and Dec. 31, 2022 by the Library and Library Foundation. These donations are essential to ensuring delivery of excellent library services and the availability of the widest possible range of information resources for all ages.

For more information about donating to The Library Foundation, visit SupportCHPL.org.

\$50,000+

Anonymous
Charles H. Dater Foundation, Inc.
Robert Dorsey
Carol A. Helle
Richard H. Jones
Estate of Shirley E. Long
Marge & Charles J. Schott Foundation

\$25,000 - \$49,999

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David N. & Ann Early Foundation
Estate of Franklin Dale Estes
Gilman Family Fund of the Greater Cincinnati Foundation
H.B., E.W. and F. R. Luther Charitable Foundation
Stern Family Charitable Fund of the Greater Cincinnati Foundation

\$15,000 - \$24,999

Arts Midwest
Sandra C. Bolek
Scripps Howard Foundation
The Village Preschool

\$10,000 - \$14,999

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\$5,000 - \$9,999

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\$500 - \$999

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